

Questions, Anyone?

We have answers!

Don't see your question? Email us at ynpjobs@xanterra.com.

GETTING HIRED

How do I apply?

Click the large yellow "Search Jobs" button to go our job board. From there, you can see open positions or use the filters to search for specific categories or employment types. Click on the job post to see the full description and click "Apply Now" to apply. You'll be prompted to create an account where you can apply for jobs and view your application(s) status.

Can I apply to multiple jobs?

Yes! We encourage you to apply to all positions you are interested in.

Can I apply with a friend or partner?

Yes, please put your friend or partner's name on your application to help with position and location assignments.

What skills or previous work experience is required?

Required skills and work experience vary by role. Yellowstone National Park Lodges hires a wide variety of positions and there are many entry-level positions where no prior experience is necessary.

How can I make my application stand out?

Flexibility with open positions and availability with early start dates (March/April) or late end dates (September/October) will make your application stand out. We also look for a solid work ethic, positive attitude, openness to new experiences, passion for the outdoors and environment, and pride in being an ambassador for Yellowstone National Park.

What does the interview process look like?

Interviews are conducted by phone. Most interviews are scheduled within a week of applying.

Can I request a specific work location within a park?

Yes, please discuss any location preferences with your recruiter.

Do you only hire seasonally? Is there an opportunity to work year-round?

We primarily hire seasonal employees but do have year-round positions as well. When

searching for jobs, you can filter by “TEMPORARY” for seasonal or “Full Time” for year-round.

Are Yellowstone National Park Lodges employees subject to drug testing?

Depending on the position, you may be subject to pre-employment drug testing. All Yellowstone employees are subject to periodic, random drug testing.

Will Yellowstone National Park Lodges conduct a pre-employment background check?

Yes. We conduct pre-employment background checks. Depending on the position, background checks may also include a motor vehicle record check.

What are the citizenship/eligibility requirements to work at Yellowstone National Park Lodges?

You must show original documentation to provide proof of identity and authorization to work in the United States. International hiring is available exclusively to currently enrolled international university students. Application and visa sponsorship must come directly from one of our partner agencies to be considered for employment. Some partner agencies include:

- CIEE
- CCUSA
- Aspire Worldwide
- Intrax
- Interexchange

Does Yellowstone National Park Lodges cover relocation expenses?

No, we do not cover relocation expenses. For employees arriving via bus or plane, we offer free transportation from Bozeman, Montana on your arrival and departure dates. You are responsible for your transportation to and from Bozeman, MT.

Is there an age requirement to be employed by Yellowstone National Park Lodges?

Minimum age requirements vary by location depending on the state’s labor laws. However, you must be 18 or older to live in employee housing.

HOUSING & MEALS

Is employee housing available?

Yes, all in-park locations have employee housing. The type of employee housing is most often shared dormitories. Grant Village does offer some cabins while Roosevelt Village only has cabins. Each location also has a small amount of RV sites available. Availability and pricing varies by location. All employee housing is paid for via a bi-weekly payroll deduction.

What can I expect from employee housing?

Most employee housing is dormitory style with common rooms and communal restrooms. Each dorm room and shared cabin accommodates 2-4 people.

What's included in my dorm room? Can I cook in my dorm room?

Dorm room features vary by location, but most include a bed, nightstand, closet, and shared bathroom. All employees in dorm housing are on meal plans and have access to microwaves in the employee dining rooms. Most locations do not allow cooking in dorms however microwaves and small refrigerators can be used in dorm rooms.

Can I live in my RV onsite?

Yes, we have employee RV sites available at discounted rates. Some locations require RVs to be self-contained so ask your recruiter about the RV requirements and availability for your location.

Can I request my roommate(s)? Is there couples' housing available?

Yes. If you know someone who will also be working at your location, you can request that person as your roommate by emailing ynpjobs@xanterra.com. We are unable to guarantee any specific living requests, but our staff will do everything they can to accommodate your request.

Couples' housing is limited, and requests can be made on your job application or through Human Resources. Please include your significant other's name on your application if you are applying together.

What's included in the housing cost?

Room, utilities, laundry, and wi-fi (where available) are included in the housing cost.

Is cell phone service available in Yellowstone?

Due to our remote location, cell phone reception and internet are limited. Cellular phone service is provided in the park by Verizon Wireless, but because of the mountainous terrain throughout the Yellowstone area, coverage varies greatly. There are cellular towers located within the park at Canyon, Mammoth, Grant, Old Faithful, and Lake.

Is Wi-Fi available in Yellowstone?

Wi-Fi access is available to employees at the majority of dorms in the park. However, bandwidth is very limited in the park due to our remoteness and current infrastructure. Service may be much slower than what you are used to.

Where will I eat my meals?

Employee meals (breakfast, lunch, and dinner) are offered in the Employee Dining Room (EDR). Meals are served cafeteria-style and include a hot entrée, side dishes, sandwiches, salads, fruits, cereals, and beverages.

Will meal options be available for dietary restrictions?

Vegetarian options are available. Restrictive dietary needs (strict vegetarian, vegan or allergy-related) may not be able to be accommodated.

Can I bring a car with me?

Yes, employee vehicles are permitted. It is not necessary to bring a car as most employee housing is located within walking/biking distance of your job location. However, a car allows more flexibility during your time off.

Bring your vehicle registration to obtain a park sticker for your car for entry into the park.

Can I bring my pet?

No, pets are not allowed in the employee dorms. Locations may allow service animals with proper documentation. Pets are allowed in RV sites.

Can I bring my kids?

Only employees are allowed to live in employee dormitory housing. RV sites do allow non-employees and kids in those designated areas.

What services are provided on location?

STGi operates medical clinics at Mammoth Hot Springs (year-round), Lake (seasonal), and Old Faithful (seasonal). There are no pharmacies available in Yellowstone.

Yellowstone Park Service Stations, Inc. (YPSS) operates convenience stores/fuel facilities and automotive towing/repair shops throughout the park.

The US Postal Service operates post offices at Mammoth Hot Springs (year-round), Grant (seasonal), Lake (seasonal), and Old Faithful (seasonal).

ATMs are available at all locations across the park.

If you are looking for more services, the closest “large” cities are two or more hours away and include Cody or Jackson Wyoming, Livingston, Bozeman or Red Lodge Montana and Idaho Falls, Idaho.

Can I receive/send mail and packages?

Yes. Most locations have a local post office. Paying for your own post office box is an option (nominal fee and pick up your mail anytime) or most locations will have a designated PO Box #. If hired, you will be provided with a mailing address to receive mail and packages.

ON THE JOB

What are the seasons at the different parks?

We hire about 3,000 seasonal workers each summer season, which runs from April until the end of October. We hire about 300 seasonal workers each winter season, which runs from December until the beginning of March.

What will my work schedule be like? Will I need to work evenings and weekends?

Each location is open 7 days a week so weekend and evening shifts may be scheduled depending on your position. Work schedules are determined by department supervisors based on the location, season, and business needs so you will be expected to be as flexible as possible.

What will my uniform be?

Uniforms vary by location and position. You will be provided with a list of items you may need to bring, such as black non-slip shoes for Food & Beverage staff. You will be provided with your uniform when you arrive.

What are your current COVID protocols?

We follow CDC guidance for isolation and quarantines. Masks are required for all employees and guests while in communal areas.

EXPLORING & SOCIALIZING

What can I do in my time off?

The Yellowstone Co-Op Employee Recreation Program (YCERP) is the largest and most diverse employee recreation program in any national park and can keep you as busy as you'd like. Throughout the year they offer outdoor recreation, athletics, trips, tours, and cultural events, camp gear rentals, seminars, entertainment, games, movies, talent shows, and much more. Each location has a YCERP office and publishes weekly activity calendars.

Do you have a gym?

There are employee-only gym facilities at most locations that are open daily from 5:00 am to midnight.

How can I connect with other employees before I arrive?

You can follow @XanterraLife on Instagram and TikTok and @Yellowstone National Parks Lodges on Facebook and Instagram to see what current Yellowstone employees are up to at our locations.