

# Login FAQs

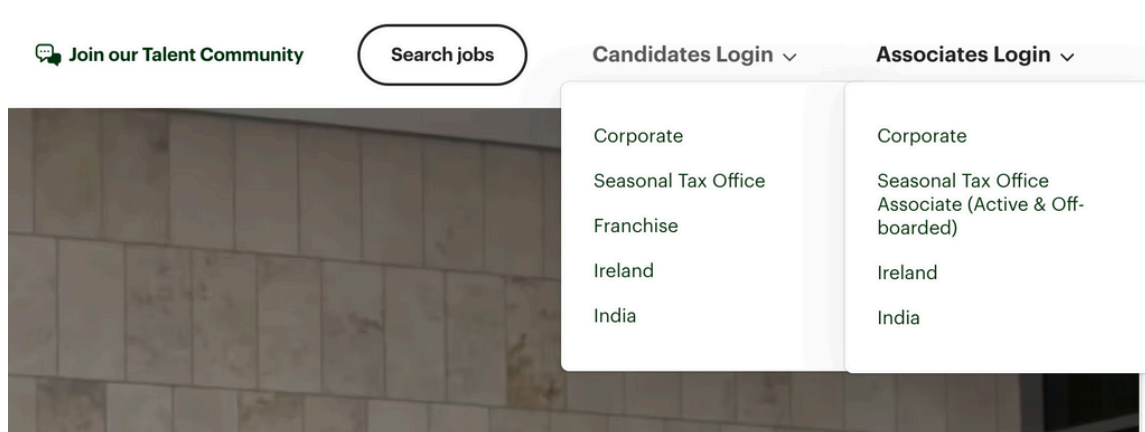
## Candidate login:

This login through H&R Block's career site is for **new candidates who have applied** and want to check the status and history of their applications.

### How do I know which login group I use?

- **Corporate:** You've applied to a corporate role.
- **Seasonal Tax Office:** You have applied for a role but are not an active or recently off-boarded associate.
- **Franchise:** You have applied for a seasonal role in one of our franchise locations.
- **Ireland and India:** You have applied for a role in our Ireland or India locations.

Login through the **career site <careers.hrblock.com>**



## Forgot your password or login email?

If you don't remember your password, follow the steps below:

1. From the login screen, click on **"Forgot Password."**
2. A reset link will be sent to the personal email address associated with your account.  
**Please check your inbox for an email from <no-reply@icims.com>.**

If you don't know your login email, follow the steps below to find out:

1. Connect with your **recruiter** or **hiring manager**.
2. If you don't have a recruiter or hiring manager, reach out to the **People Resource Center** at **1-877-222-5547** or **peopleresourcecenter@hrblock.com**



### Important!

Your login email is the personal email you used when applying.

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## Associate login:

This applies to **seasonal tax office associates who are reapplying and current associates** looking to check their application status or history.

We've tailored each career path to provide you with a **seamless application experience**.

### How do I know which login group I use?

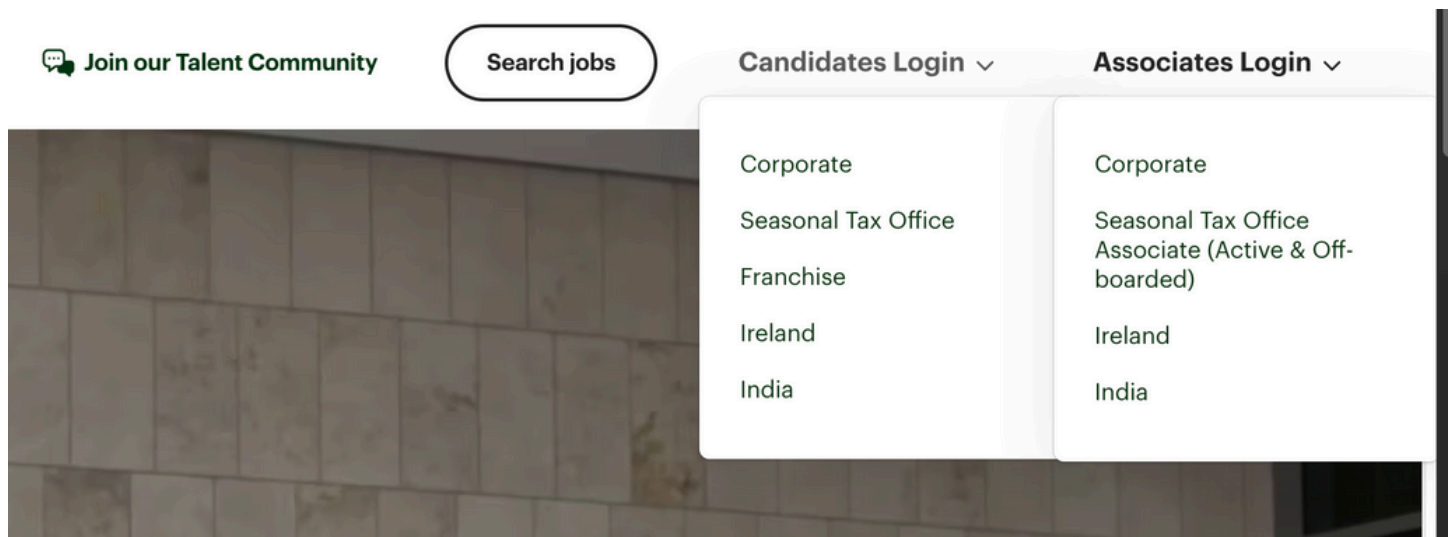
- **Corporate:** You are a current corporate associate.
- **Seasonal Tax Office:** You are a current or seasonally off-boarded tax office associate re-applying for a role.
- **Ireland and India:** You are a current associate in Ireland or India.

Login through the **career site <careers.hrblock.com>**



### Important!

If you already have a profile, DO NOT create a new one with a different personal email address.



## Forgot your password?

If you don't remember your password, follow the steps below:

1. Click on **"Forgot Password."**
2. A reset link will be sent to the personal email address associated with your account.  
**Please check your inbox for an email from <no-reply@icims.com>.**

# Forgot your login email address?

## Follow the steps below to find your login email.

- Navigate to **Workday**  
<<https://hrblock.io/Workday>>
- Select the drop down “**menu**” in the top left corner
- Select “**personal information**”
- Select “**email address**”
- View “**home contact information**”

## Can't find your login email address?

- **Connect with your hiring team** or reach out to the **People Resource Center** to receive your login email address.
- Call **1-877-222-5547** or email **[peopleresourcecenter@hrblock.com](mailto:peopleresourcecenter@hrblock.com)**



### Important!

- Your associate portal login email is the original personal email address used in your Workday account.